

# Field Bill of Material (FBM) or Field Feature Bill of Material (FFBM)

### **INSTALLATION of MICROCODE Level H10000B**

On 3746-900 attached to 3745-xxA or 3746-950 or 3745-xxA alone With Service Processor Type: 6578 Model RAU, or 6563 Model 65U (FC 5054), or 6275 Model 56U, or 83U (FC 5053), or 7585-P02 (FC 5052)

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3746 PN 43P1276 EC H10027 EC H10022A 16 MAR 2001 31 MAY 2001

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# **Before Installation (Steps 1-8)**

### 1.0 Machines Affected

3746 Models 9x0:

- With Service Processor Type: 6578 Model RAU, 6563 Model 65U (FC 5054), 6275 Model 56U or 83U (FC 5053), or 7585-P02 (FC 5052)
- Without Microcode Level H10000B

**Checkpoint**: If the EC level is **not** H10000B, you must upgrade the Service Processor and the 3746-9x0 according to these instructions.

**Note:** See Step 1.1 for verifying your level of code.

# 1.1 Displaying the Level of Code Installed

- 1. On MOSS-E View window, click on Help.
- 2. On Help window, click on About
- On the MOSS-E View About window, click on Licensed Internal Code. The microcode EC number is displayed.
- 4. Click on **Close**, then **OK** to leave the function.

# 2.0 Related BMs and ECs

# 2.1 Prerequisites

(Must be installed prior to this installation)

MAE FC 3000 is not compatible with microcode level H10000 or higher. If such an MAE is installed, it must be upgraded to an MAE FC 3001 via an MES order.

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#### IMPORTANT!

If you are, at the same time using the Installation Instructions PN 02L1268, converting the MAE FC 3000 to the MAE FC 3001 (which consists in migrating from an MAE that connects to the token-ring, to an MAE that directly connects to the 3746-9x0 switch), then check that:

- 1. The customer has migrated the configuration files according to the instructions documented in the SA33-0475, MAE Configuration Migration Guide from FC 3000 to FC 3001.
- 2. The PN of the MAE system card currently plugged in your MAE is not one of the following: 78H6297, 11J7464, or 89H8395. Otherwise replace the MAE system card using the installation instructions PN 02L4064 to be used for the system card P/N 31L4336.

### 2.2 Co-Requisite

(Must be installed together)

None

# 2.3 Companion

(May be installed together)

None

# 3.0 BMs to Be Installed

Title **FBM** 

10K8739 Installation of microcode level H10000B on 3746-9x0 attached to

3745-xxA, or a 3746-950 stand-alone.

OR

**FFBM** Title

10K8734 Installation of microcode level H10000B on 3746-9x0 attached to

3745-xxA, and/or a 3746-950 stand-alone and documentation

# 4.0 Preparation

- Familiarize yourself with the purpose and details of the installation instruction before negotiating machine time with the customer (see Figure 1 on page 9).
- · Check all items listed on the BMs to determine that all parts have been received.

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- Call your Support Center to verify whether or not there are Microcode Fix (MCF) files to be installed with the new LIC. Any MCF application will be performed in Step 10.2.1.
- · Obtain the maintenance password from the Customer.
- If the customer has subscribed to RETAIN, ensure that both the 3745 and 3746-9x0 types and models are registered in RETAIN.

For machines in the U.S., please contact the Raleigh Networking Support Center at 1-800-426-2472 and verify that the 3745 and 3746 three-digit model number and the seven-digit serial number are correctly registered in Common Customer Profile File (CCPF).

# 5.0 Programming

3746 Models 900 and 950 have a new requirement on NPM.

As of July 30, 1999, all new 3746s and 3746 upgrades which include the newly available Licensed Internal Code (F64810 or H10000) have the following software requirement on NetView Performance Monitor (NPM):

The reporting of active PU counts per TIC3, which is provided by the 3746 and MAE Extended Functions 4 (feature 5810 or 5811), requires NPM Version 2 Release 4 with APAR OW37743 (PTF UW59877) at a minimum.

This APAR is required also for NPM users who do not need the reporting of active PUs per TIC3, but are operating the 3746 and MAE Extended Functions 4 (FC 5810 or FC 5811), 3746 Extended Functions 2 (FC 5802), 3746 Extended Functions 5 (FC 5812), or any machine equipped with Licensed Internal Code at the engineering change level F64810 or above.

The APAR is available for the following NPM releases:

- NPM V2R2 (PTF UW59809)
- NPM V2R3 (PTF UW59810)
- NPM V2R4 (PTF UW59877)

# 6.0 Purpose and Description

Install the new level of microcode, H10000B, on the Service Processor, the 9x0 machines, and any NNP or MAE features attached.

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### 7.0 Installation Time

The installation time depends on:

- The number of 3746-9x0, and if any NNP and MAE are installed.
- The function used to update the LIC. Two functions are available:
  - The LIC restore function, used to replace any engineering level of microcode.
  - The Restore SP (and NNP) LIC non-active version, used when upgrading earlier versions of F64810 to later versions or to H10000 (any suffix).

#### 7.1.1 LIC Restore Function

The **LIC restore** function is traffic-disruptive. However, the code can be loaded on the service processor while the traffic is running.

- The LIC installation time for the Service Processor (3746-9x0/MOSS-E) is nondisruptive and can be completed in 35 to 60 minutes.
- Disruptive operations:
  - 5 minutes to complete each NNP feature, if any
  - 30 minutes to complete the MAE feature, if any
  - 6 minutes to complete a 9x0 general IML
  - 6 minutes to complete the 9x0 EEPROM upgrade..

**Note:** Times shown are approximate and are estimated for each 3746-9x0 machine attached to the Service Processor.

B/M Installed	Machine Hours	System Hours	CE Hours	Number of CE's
10K8734 or 10K8739	2 to 3	0	3	1

### 7.1.2 Restore SP (and NNP) LIC Non-Active Version Function

The **Restore SP** (and **NNP**) **LIC non-active version** function is not operation- or traffic-disruptive. But, switching to the new version, after restoring the non-active version, is disruptive. In the same way, changing the MAE LIC and performing a general IML are disruptive operations.

B/M Installed	Machine Hours	System Hours	CE Hours	Number of CE's
10K8734 or 10K8739	1	0	1	1

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# 8.0 Tools/Materials Required

None.

# **Installation (Steps 9-12)**

# 9.0 Safety

Not applicable.

## 10.0 Details of Installation

 If the current microcode level is prior to F64810, the following phases take place:

#### Phase 1

The Service Processor, the NNP (if any), and the MAE (if any) are upgraded. NNP or MAE traffic is disrupted during this phase. For details, see 10.1, "Procedure 1 - 3746-9x0/MOSS-E Code Level Upgrade."

#### Phases 2 and 3

Every 3746-9x0 machine attached to the Service Processor is updated. For details, see 10.3, "Procedure 2 - 3746-9x0 Code Level Upgrade."

Traffic for any 3746-9x0 machine attached to this Service Processor is disrupted during these phases. Each 9x0 machine can be upgraded separately to minimize this disruption.

If the current microcode is any level of F64810 or above use 10.4, "Procedure 3 - Restore SP (and NNP) LIC on Non-Active Version" on page 38. The installation will be done in two phases:

#### Phase 1

The non-active version of LIC code is restored. This phase is non-disruptive.

#### Phase 2

You switch to the non-active version of LIC code (just restored in Phase 1) and then perform a general IML. This phase is disruptive.

#### To sum up...

- If you are upgrading a microcode level prior to F64810, start with Procedure 1 on page 10 and continue with Procedure 2 on page 34.
- If you are upgrading any level of F64810 or above, go to Procedure 3 on page 38.

If you are migrating a MAE from FC 3000 to FC 3001, see Figure 1 on page 9 to get the sequence of the installation tasks and the documentation to be used.

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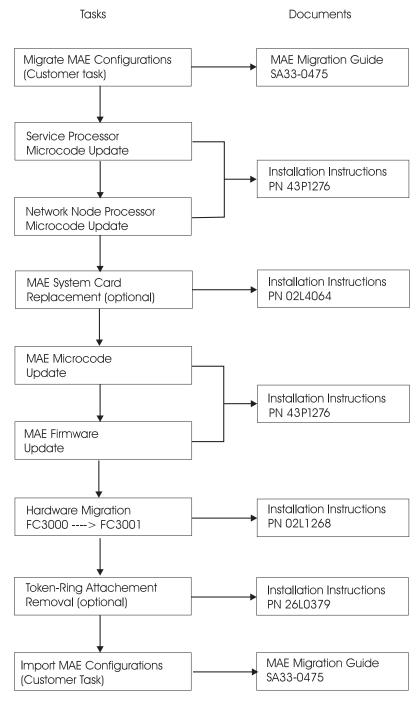


Figure 1. MAE FC 3000 to 3001 Migration Scenario

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# 10.1 Procedure 1 - 3746-9x0/MOSS-E Code Level Upgrade

7. When prompted, insert the optical disk.

Go To

What is the EC level of the code currently installed on your SP?

- For CD-ROM microcode levels at **EC F12380 or above**, go to 10.1.5, "Saving Configuration on Diskette" on page 13.
- For ODD microcode levels prior to F12380, go to 10.1.1, "Saving the Configuration on the Optical Disk."

10.1.1	Saving	the	Configuration	on	the	<b>Optical</b>	Disk

	word (default is IBM3745).
	2. Double-click on the <b>Service Processor</b> icon.
	3. Click on Operation Management.
_	4. Double-click on Manage Disks and Databases.
	5. Click on Save databases on optical disk radio button.
	6. Click on <b>OK</b> and follow the prompts.

\_\_\_ 8. When completed, click on **OK**, then click on **Cancel** to exit from the function.

### 10.1.2 Installing MES Data Save Function

_	<ol> <li>Insert the Customer Data Migration diskette, PN 02L3850, in the Service Processor diskette drive.</li> </ol>
	2. Click on Change Management.
_	3. Double-click on Manage Microcode Fixes
	4. Click on <b>OK</b> for use of PE function.
	5 On Manage Microcode Fixes window, click on View (On function bar)

- 5. On Manage Microcode Fixes window, click on View (On function bar). Then, click on Change directory path (On pull down menu)
- \_\_ 6. On Change Directory Path window, enter A:\\*.\*. Then, click on OK.
- \_\_\_ 7. On Manage Microcode Fixes window, click on the fixes to be applied.

Driver	If LIC EC Level	Apply MCF
607	D2251X	MD22426.418
810	D2256X	MD22726.418
830	D4612X	MD22526.418
840	D4613X	MD22326.418

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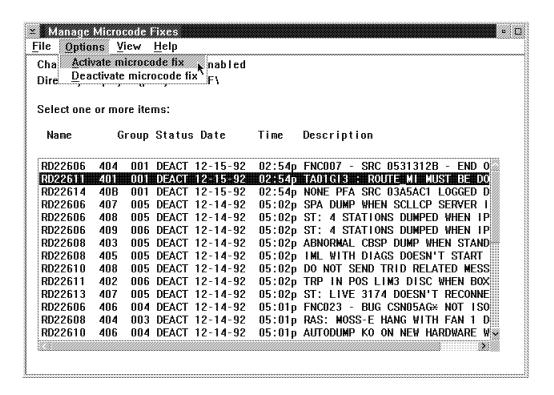


 8.	Click on <b>File</b> (On the function bar). Then, click on <b>Move</b> (On pull down menu).
 9.	On the <b>Move Microcode Fix files</b> window, enter <b>J:\MCF\</b> . Then, click on <b>OK</b> .
	Enter the new path specification following the format {drive:\directory}:
	J:\MCF\
	OK Cancel Help
 10.	On the Change Directory Path window, enter J:\MCF\ALL. Then, click on OK.
	Enter the full path of path or directory to be displayed following the format {drive:\directory\filename.extension or *}, or click on the OK push button for default directory:
	J:\MCF\ALL
	OK Cancel Help
 11.	Remove the diskette from the drive.
 12.	On the Manage Microcode Fixes window, click on the MES Data Migration field to select this function, click on Options (on function bar). Then, click on Activate microcode fix (on pull down menu).
 13.	Answer <b>Yes</b> to shutdown and re-boot.

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Note: The current MCF is not shown on the preceding screen.

### 10.1.3 Verifying the MCF Status

After	r IML is completed
_	1. Enter the Service Processor maintenance password
_	2. Double-click on the <b>Service Processor</b> icon.
_	3. Click on Change Management.
_	4. Double-click on Manage Microcode Fixes
_	5. The status of the MCF that has just been applied must change to <b>ACT</b> . If so, continue with the next step. Otherwise, call the Support Center.
_	6. Exit the <b>Change Management</b> functions.
10.1.4 Saving Cust	tomer Data on Diskette  1. On the MOSS-E View window, click on Program.
_	<ol><li>Double-click on Log OFF MOSS-E, then double-click on Log ON MOSS-E.</li></ol>
	3. Insert the <b>backup</b> optical disk (diskette used in Step 10.1.1) into the ODD.

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4. Double-click on the Service Processor icon.

5. Click on Functions to Use Under PE Guidance Only.6. Double-click on Save Customized data on diskette.



	_	7.	When prompted, insert the Configuration Parameters diskette, <b>PN 02L3427</b> , (this can be any blank 1.44MB diskette) into the diskette drive.
			<b>Note:</b> Only <b>one</b> diskette is provided. If more than one diskette is required, obtain additional blank 1.44MB diskettes.
	_	8.	Click on <b>OK</b> , follow the prompts, and wait for the following message: 'operation is successfully completed'.
		9.	Click on Close.
		10.	Remove the diskette and the optical disk.
		11.	Go to 10.1.6, "Shutting Down the Service Processor."
10.1.5	Perf	orr	guration on Diskette In the following nine steps when upgrading the microcode from CD-ROM 12380 or later:
	_	1.	If not already logged, enter the <b>Service Processor maintenance password</b> (default is IBM3745).
		2.	Double-click on the <b>Service Processor</b> icon.
		3.	Click on Operation Management.
		4.	Double-click on Manage Disks and Databases.
		5.	Click on Save database on diskette radio button.
		6.	Click on <b>OK</b> and follow the prompts.
	_	7.	When prompted, insert the Configuration Parameters diskette, <b>PN 02L3427</b> , in the diskette drive.
			<b>Note:</b> Only one <b>Configuration Parameters diskette</b> is provided. If more than one diskette is required, obtain additional blank 1.44MB diskettes.
		8.	When completed, click on <b>OK</b> and remove the diskette.
		9.	Go to 10.1.6, "Shutting Down the Service Processor."
10.1.6	Shutting Do		n the Service Processor On the MOSS-E View window, click on Program.
	_	2.	Double-click on ${\bf shut\text{-}down}$ , then enter the maintenance password (default is IBM3745), and click on ${\bf OK}$ .
	_	3.	When a pop-up window tells you that the service processor has been shut down, power OFF the Service Processor.
	_	4.	Check the service processor type:
			<ul> <li>For service processor type 6578, 6563, or 6275, go to 10.1.8, "LIC Installation" on page 14.</li> </ul>
			<ul> <li>For service processor type 7585-P02, check whether there is an OD drive installed:</li> </ul>

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- Yes, go to 10.1.7, "Removing the Optical Disk Drive (ODD) from a 7585" on page 14.
- No, check whether you have received the FBM 25L4401?
  - Yes, then use the FBM 25L4401 to install the MPA card and go to 10.1.8, "LIC Installation."
  - **No**, then go to 10.1.8, "LIC Installation."

10.1.7 Removing the Optical Disk Drive (ODD) from a 7	7585
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- 1. On the rear side of the ODD, turn OFF the power switch (0). 2. Disconnect the ODD Power cord from the AC Outlet Distribution Box or from the wall AC outlet, and the other end from the rear side of the ODD.
- 3. On the rear side of the Service Processor, disconnect the signal cable from SCSI adapter (Position 3).
- 4. Remove the ODD. Then, pack it into the return box (PN 32H0346) provided with this FBM.
- 5. Have you received the FBM 25L4401?
  - Yes, then use the FBM 25L4401 to install the MPA card. When complete, go to 10.1.8, "LIC Installation."
  - No, then go to 10.1.8, "LIC Installation."

#### 10.1.8 LIC Instal

llati	on	
	1. Insei	t the Service Processor Installation diskette:
		PN 10K8747, if your SP is a 7585-P02 PN 10K8750, if your SP is a 6275, 6563, or 6578
2		n, power <b>ON</b> the Service Processor and while the system is starting t the <b>CD-ROM</b> into the drive.
_ :	3. Whe	n the diskette is booted, follow the prompts on the screen.
4		until completion. While you are waiting several messages are dised: Build hard disk, reboot, format
	Note	: If the following message appears, press enter to continue:
	(	SYSO627: Drive C: was improperly stopped. From the OS/2 command prompt, run CHKDSK with the /F parameter on the specified drive
	Note	: If the following message appears, ignore it:
	9	SYS0318: Message file OS0001.msg cannot be found for message

5. When prompted, insert the Configuration Parameters diskette, PN

diskette, PN 10K8747 or 10K8750, in the diskette drive.

6. Wait for a while, when prompted insert the Service Processor Installation

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02L3427, in the diskette drive.

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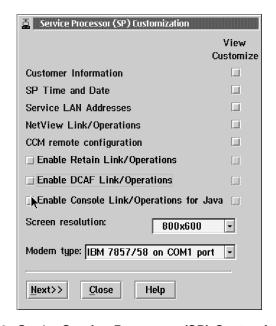
_	goes	to 00s. Wait	several minut	tes until the	Remaining message LIC nen press <b>Ente</b>	Restorat	ion
	Note:	If an error o	ccurs, note th	ne displayed	message and	press <b>En</b>	ter.
		prompted rei		ette from the	e diskette drive	e. Then, p	oress

9. Wait until the system has re-booted. If a LAN message appears, ignore it. When the message Do you want to customize your SP is displayed, click on OK. If not automatically prompted, select the SP Customization function from the service processor configuration menu.

#### About the SP customization window...

Three new options are available:

- A link definition for a Java console. DCAF Link/Operations and Console Link/Operations for Java options are mutually exclusive. According to the customer requirements, select either a DCAF or a JAVA link.
- **Screen resolution** option (800x600 or 640x480) to be enabled for the screens that support this option. It is mandatory to select 800x600 when an **MAE** is installed.
- CCM remote configuration password. Note that the CCM remote configuration may be greyed when feature 5810 is not installed.



\_ 10. On the Service Processor (SP) Customization window, click on each View Customize check-box to open and, if necessary, modify the configuration parameters according to the customer system configuration.

In particular, during the NNP and MAE code upgrade, two configuration options must be de-activated. They are:

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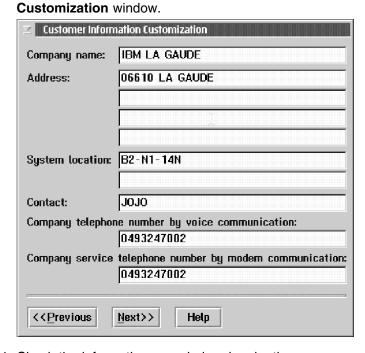
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- The **Generate alerts** option in the NetView Links Reporting Customization window.
- The Enable Remote Support Facility option in the RETAIN customization window.

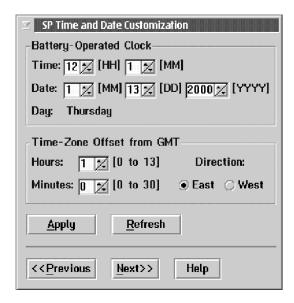
You will be prompted to check these options in a later step of this procedure. Continue with the next step.

11. Check the screen resolution.
12. Click on <b>Modem type</b> drop down list and select the modem and connection type of the modem being used.
13. Click on Next>> button to display the Customer Information

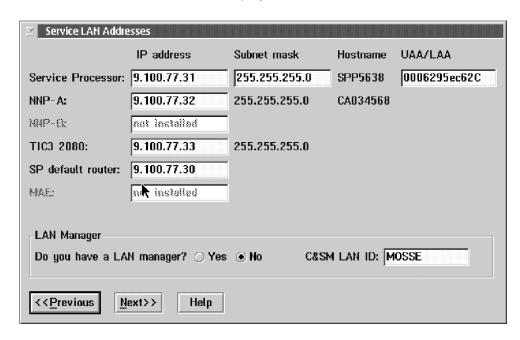


- \_\_\_ 14. Check the information recorded and make the necessary changes.
- \_\_ 15. Click on **Next>>** button to display the **SP Time and Date Customization** window.





- \_\_ 16. Check the information recorded and make the necessary changes. Press Apply to take into account the changes.
- \_\_\_ 17. Click on Next>> button to display the Service LAN Addresses window.

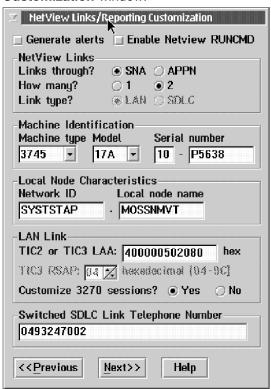


\_\_\_ 18. Check the information recorded and make the necessary changes.

Note: If a controller is down, IP addresses cannot be changed.



\_ 19. Click on Next>> button to display the NetView Links/Reporting Customization window.



- 20. Check and record the configuration settings for the Generate alerts option.
  - Use the table in Step 10.5 on page 49 to record the settings for the Generate alerts option, then return to this step.
  - If the **Generate alerts** option is selected, disable it now and continue with the next step.
- \_\_ 21. Do not change any information. Click on Next>> button to display the Token-Ring 3270 Session Customization window.



22. Check the information recorded and make the necessary changes.

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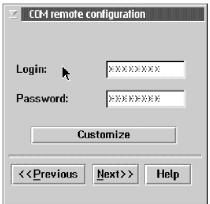


#### Customize

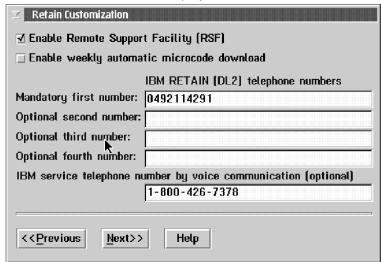
Pressing the **Customize** pushbutton allows you to display and/or modify the login and password. This function is password-protected and requires the management password.

After entering the login and password, passwords that were hidden with asterisks, are shown and can be modified.

\_\_\_ 23. Click on Next>> button. to display the CCM remote configuration.



\_\_ 24. Click on Next>> button to display the Retain Customization window.



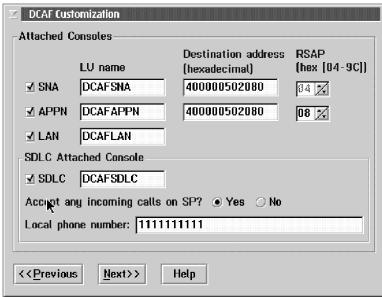
- \_\_ 25. Check and record the configuration settings for the Enable Remote Support Facility (RSF) option.
  - Use the table in Step 10.5 on page 49 to record the settings for the **Enable Remote Support Facility (RSF)**, then return to this step.
  - If the **Enable Remote Support Facility (RSF)** option is selected, disable it now and continue with the next step.
- \_\_ 26. Click on Next>>.

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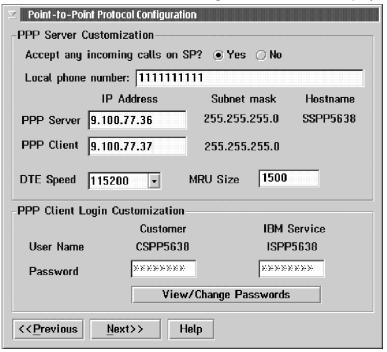


- If, in Step 10 on page 15, you have selected DCAF Link/Operations, then the DCAF Customization window is displayed. Go to the next step.
- Otherwise, if you have selected JAVA Link/Operations, then the Point-to-Point Protocol Configuration window is displayed. Go to Step 28.
- \_ 27. The DCAF Customization window is displayed:



Check the information recorded and make the necessary changes. Go to step 30 on page 21.

28. The Point-to-Point Protocol Configuration window is displayed:



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From this window, configure the PPP server parameters.

- a. Click on Yes to accept any incoming call.
- b. Type in the Local Phone number which is the phone number of the modem connected to the SP.
- c. Specify the IP addresses of:
  - The PPP-server. This is PPP address of the service processor.
  - The PPP-client. This is PPP address of the remote station.

These IP addresses must be in the same subnet as the IP addresses of the units connected to the service LAN.

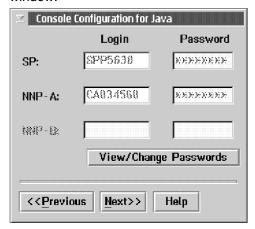
d. Select the correct **DTE speed** (modern speed) which must be set according to the type of the modern installed. Use the online help for more information.

#### **View/Change Passwords**

Pressing the **View/Change Passwords** pushbutton allows you to display and/or modify the passwords. This function is password-protected and requires the *management password*.

After entering the management password, passwords that were hidden with asterisks, are shown and can be modified in both the **Point-to-Point Protocol Configuration** and **Console for Java Configuration** windows, until you exit the function.

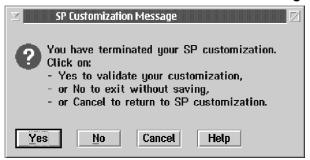
\_\_ 29. Click on Next>> button to display the JAVA Console Configuration window.



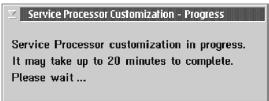
\_\_ 30. Do not change any information. Click on Next>> button to return to the Service Processor (SP) Customization window.



31. Click on Close. The SP Customization Message is then displayed:



32. Click on Yes button to confirm the changes and start the Service Processor customization updating.



33. Wait until completion. When completed, the following window is displayed:



- 34. Click on OK button.
  - If the service processor automatically re-boots, you will be prompted to log onto the MOSS-E. Then go to the next step.
  - If the service processor does not re-boot, go to the next step.
- 35. Is there any NNP installed?
  - Yes, go to 10.1.9, "Upgrading the NNPs on 3746-9x0."
  - No, go to 10.2.1, "Applying the Mandatory MCFs Received" on page 33.

### 10.1.9 Upgrading the NNPs on 3746-9x0

- 1. From the MOSS-E View screen, double-click on the 3746-9x0 icon.
- 2. From the 3746-9x0 Menu screen, click on Network Node Processor (NNP) Management.
- 3. Select Manage Control Point (CP) on NNP.
- 4. If the Automatic configuration activation option is selected, go to next step. Otherwise, go to step 6 on page 23.

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_	5.	Disable the <b>Automatic configuration activation</b> option. (This is to avoid SRCs if the CCM data is not compatible with the new microcode level. See 10.3.4, "Migrating the Active Configuration Using CCM" on page 35).
	6.	Press Close to exit.
_	7.	From the <b>Network Node Processor (NNP) Management</b> menu, select <b>Install/Remove/Change/Restore LIC/NNP</b> .
	8.	Select <b>NNP-A</b> to upgrade the LIC on NNP-A or <b>NNP-B</b> to upgrade the LIC on the backup NNP. Then click on <b>Restore LIC on NNP</b> .
_	9.	When requested, insert the NNP Installation diskette, <b>PN 10K8748</b> , in the <b>SP diskette drive</b> .
_	10.	Select the NNP type and follow the prompts to remove the NNP installation diskette from the SP and install it in the <b>NNP diskette drive</b> .
	11.	Follow the prompts and wait until the message NNP LIC restoration operation successfully completed is displayed. The NNP LIC restoration can last about 45 minutes. During the LIC restoration, click on $\mathbf{OK}$ to clear the alarm saying that the SP/APPN CP link has been lost.
	12.	Click on Close. Then clear the reconnection alarm.
	13.	If a backup NNP (NNP-B) is installed, return to step 7. Otherwise, continue with the next step.
	14.	Wait until the NNP icons shown on the MOSS-E View becomes purple.
	15.	If, in step 5, you have disabled the <b>Automatic configuration activation</b> option, go to the next step. Otherwise, go to step 20.
	16.	From the <b>3746-9x0 Menu</b> , select <b>Network Node Processor (NNP) Management</b> .
	17.	From the <b>Network Node Processor (NNP) Management</b> menu, select <b>Manage Control Point (CP) on NNP</b> .
_	18.	Enable the Automatic configuration activation option.
	19.	Press Close to exit.
	20.	Is there any MAE installed?
		<ul> <li>No, go to 10.2.1, "Applying the Mandatory MCFs Received" on page 33.</li> </ul>
		<ul> <li>Yes, check whether you have to migrate the MAE installed from FC 3000 to FC 3001?</li> </ul>
		<ul><li>No, go to 10.1.11, "Installing the MAE" on page 24.</li></ul>
		<ul><li>Yes, go to 10.1.10, "Migrating the MAE" on page 24.</li></ul>

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### 10.1.10 Migrating the MAE

- 1. Verify the PN of the MAE system card plugged in your MAE. If the PN of the card is one of the following: 78H6297, 11J7464, or 89H8395, use the installation instructions, PN 02L4064, to replace the card. When complete, go to the next step.
- 2. Use the installation instructions, PN 02L1268, to install the new hardware required to support FC 3001. When complete, go to the next step.
- 3. Check whether the customer wants to remove the user token-ring kit (if any) between the MAE and the 3746-9x0?
  - Yes. Continue with the next step.
  - No. Go to step 5.
- 4. Use the installation instructions, PN 26L0379, to remove the user tokenring link. When complete, go to next step.
- 5. Go to 10.1.11, "Installing the MAE."

### 10.1.11 Installing the MAE

- 1. Double-click on the 3746-9x0 icon.
- 2. Click on Multiaccess Enclosure Management.
- 3. Now double-click on Install/Remove/Change LIC on MAE.

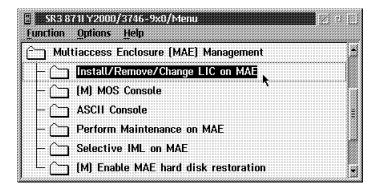


Figure 2. Install Multiaccess Enclosure

- 4. Check the MAE installation status:
  - If the MAE is installed, a popup window asks you to click on Change LIC on MAE..., then go to step 8 on page 26.
  - Otherwise, click on **Install MAE...**, then go to step 5 on page 25.

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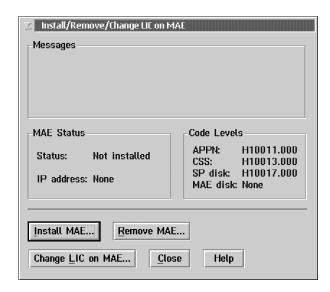
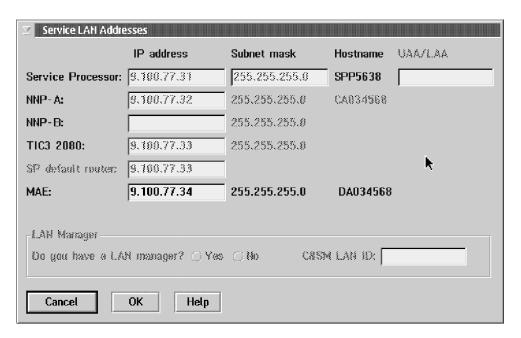


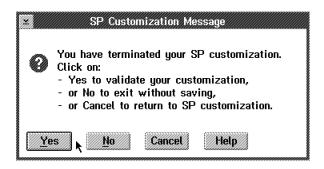
Figure 3. Install Multiaccess Enclosure

\_\_ 5. Verify or enter the MAE IP address, then click on OK.

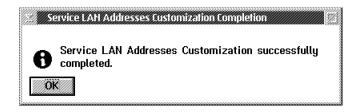


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6. Click on Yes to record your parameters.



\_\_ 7. When completed, click on **OK**.

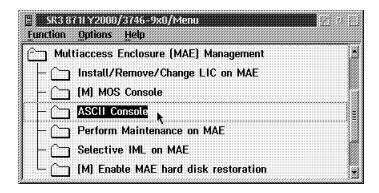


8. Follow the prompts. The MAE code is now being installed: the transferred files are displayed on the window (it takes about 10 minutes). Wait until the message Operation successfully completed is displayed, then click on Close.

**Note:** The successful completion of the MAE/SP connection is indicated by a **green** MAE link icon. The connection may take a few minutes to complete.

# 10.2 Installing the Firmware

Double-click on ASCII Console.



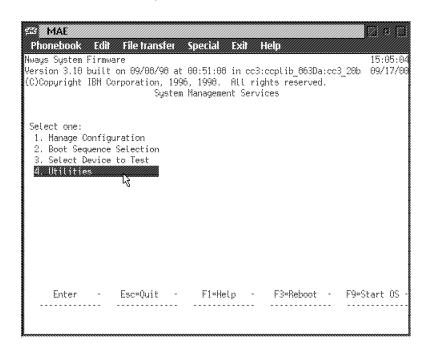
2. Press the **Reset** button on the MAE (located on the front of the MAE system card).

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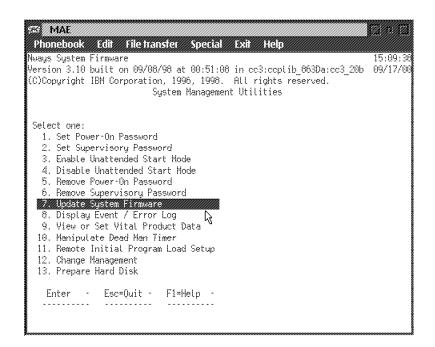
EC H10027	EC H10022A		
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 <ol><li>Several windows are displayed during tests. Wait until the Boot Information window is displayed.</li></ol>
 4. Terminate the MAE boot by pressing <b>F1</b> when prompted.
 5. Enter the Multiaccess Enclosure supervisory password if required: 2216
 6. On the <b>System Management Services</b> window, select <b>option 4</b> - <b>Utilities</b> , then press <b>Enter</b> .



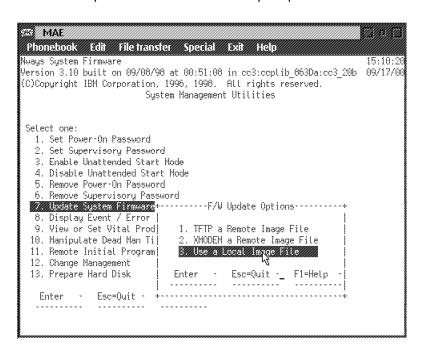
\_\_\_\_ 7. Select **7. Update System Firmware** from the utilities panel, press **Enter**.





Do not power off the multiaccess enclosure during the process of updating the firmware. If the update fails, the multiaccess enclosure will boot a backup firmware image. If this happens, repeat the update procedure to reload the onboard firmware image.

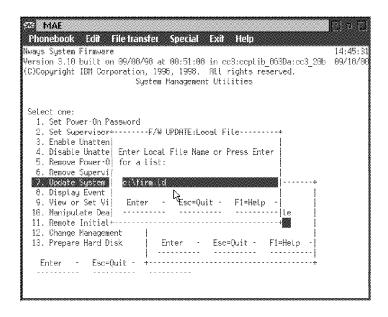
8. From the F/W Update Options menu, select 3. Use a Local Image File, then press Enter and follow the prompts.



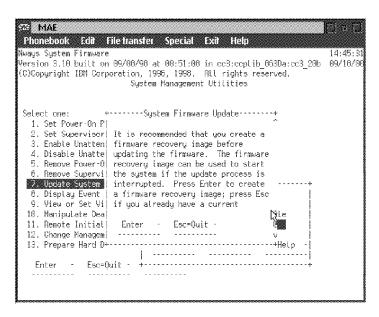
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9. Enter the Local File Name: c:\firm.ld, then press Enter.

**Note:** If the firmware loaded on the MAE system card is at the same level as the firmware loaded on the SP hard drive, you will get the following message: The firmware update file is at the same level as the system firmware. Firmware update cancelled. Press enter. Then go to 10.2.1, "Applying the Mandatory MCFs Received" on page 33. Otherwise continue with the next step.



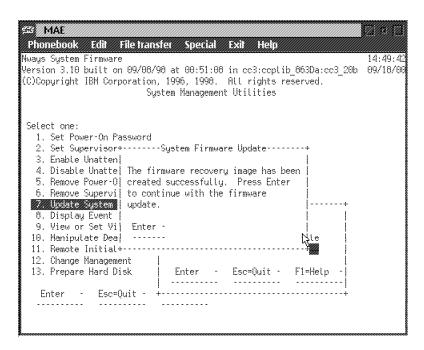
\_\_ 10. When this window is displayed, press **Enter**.



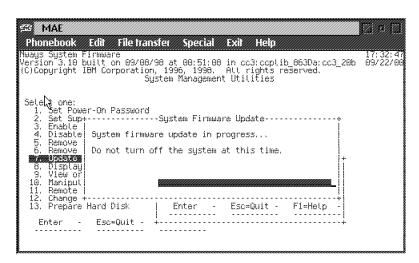
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\_\_ 11. When recovery image has been done, press Enter.



- \_\_ 12. On confirmation window, press Y. Then when this window is displayed, press Enter.
- \_\_ 13. Several windows are displayed following by:





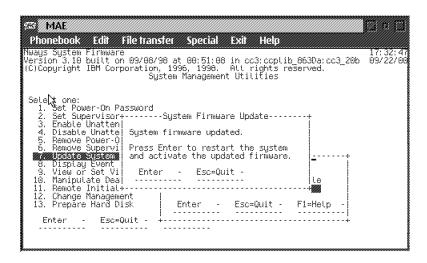
Do not switch the system off. The process erases the old firmware and copies the new firmware into flash memory. If the machine is powered off before the process is complete, you will need to reload the firmware from the recovery image.

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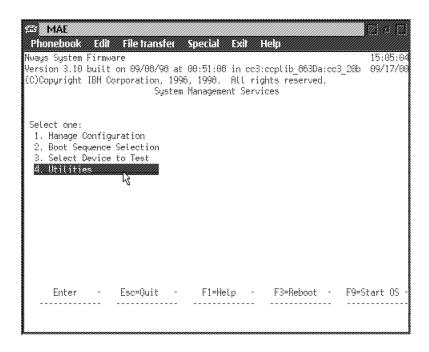
EC H10027	EC H10022A		
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\_\_\_ 14. A completed message appears when the firmware is updated.



- \_\_ 15. Press **Enter** to restart the system.
- \_\_\_ 16. Wait until the boot information window is displayed, then terminate the MAE boot by pressing **F1** when prompted.
- \_\_ 17. On the System Management Services window, select option 4 Utilities, then press Enter.



\_\_ 18. Check the IP addressing by selecting (11) Remote Initial Program Load Setup and pressing Enter.

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19. Select (1) IP Parameters and press Enter.

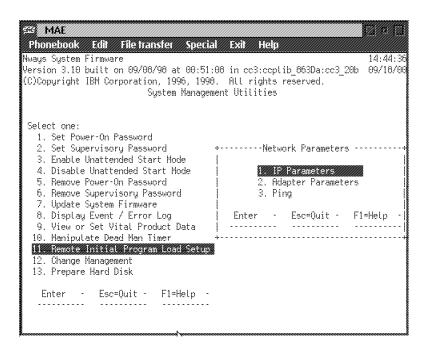
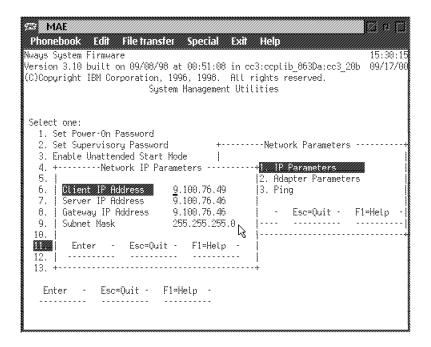


Figure 4. MAE

- 20. Check that the following IP addresses and mask are the same as the ones defined in step 5 on page 25:
  - Client IP address (MAE address of the PCMCIA card)
  - Server IP address (service processor address)
  - · Gateway IP address (if no router on the ring, check the service processor IP address)
  - · Subnet Mask.

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- \_\_ 21. Press **Esc** three times.
- \_\_ 22. Then close the ASCII window and go to 10.2.1, "Applying the Mandatory MCFs Received."

# 10.2.1 Applying the Mandatory MCFs Received

- If you have MCF files to install onto the LIC, please refer to the *Service User's Guide* and use the procedure under the heading: "Handling Microcode Fixes on the Licensed Internal Code".
- If there are no MCF files to install, continue with Step 10.3, "Procedure 2 3746-9x0 Code Level Upgrade" on page 34.

End of Procedure 1. Go to10.3, "Procedure 2 - 3746-9x0 Code Level Upgrade" on page 34

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# 10.3 Procedure 2 - 3746-9x0 Code Level Upgrade

Before	you	start
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Ask the customer for a 3746 maintenance window. Traffic must be deactivated on the 3746-9x0s.

10.3.1	3746-9x	D EEPROM Upgrade
		1. Click on <b>3746-9x0 Menu</b> .
		2. Click on Change Management.
		3. Double-click on <b>Upgrade/Downgrade EEPROM</b> .
		4. The <b>Upgrade Status</b> area will show the processors to be changed in reverse video.
		5. Click on <b>OK</b> to start the upgrade function, wait (up to 20 minutes) until the Upgrade Status is completed for each processor.
		6. Click on <b>Cancel</b> to leave the function.
10.3.2	Perform	ing a General IML
		After installing the code, numerous <b>SRCs</b> and <b>alarms</b> can be generated. Just clear the messages and continue with the current procedure.
		1. On the MOSS-E View screen, double-click on the 3746-9x0 icon.
		2. On the 3746-9x0 Menu screen, click on Operation Management.
		3. Double-click on <b>Perform a General IML</b> , then click on the <b>Yes</b> button
		4. On the <b>Perform a General IML</b> window, click on <b>NO</b> to start an IML without diagnostic.
10.3.3	Configu	ring NetView Performance Monitor (NPM)  1. Is there an NNP installed?
		<ul> <li>Yes, Continue with the next step.</li> <li>No, Go to 10.6, "Returning the Machine to the Customer" on page 49.</li> </ul>
		2. Do you intend to use NPM?
		<ul> <li>Yes, Continue with the next step.</li> <li>No, Go to 10.3.4, "Migrating the Active Configuration Using CCM" on page 35.</li> </ul>
		3. Is the previous microcode level prior to F12780?
		<ul> <li>Yes, Continue with the next step.</li> <li>No, Go to 10.3.4, "Migrating the Active Configuration Using CCM" on page 35.</li> </ul>
		4. From the Network Node Processor (NNP) Management menu, double click on Manage Control Points on NNPs.

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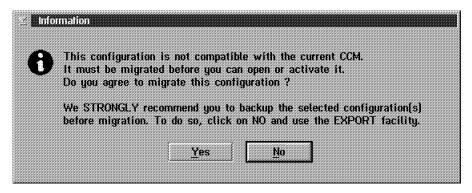
5 SEIECT NETWORK NICHE		liak an Manassa I	UDM.
<del></del>	Processor A or B, then o	•	
which is the name of	then Enter the <b>Network</b> the local PU for NPM=PU <b>Name</b> for NPM as define	J name in switche	ed major
Note: Ensure the LO	DCADDR is 1 for the LU	name defined in \	/TAM.
the heading "Configu	Network ID, local node na ring NetView Performanc er Model 900 Installation	e Monitor" in 374	6 Nways
7. Click <b>Yes</b> .			
8. Click <b>OK</b> .			
2. From the CCM main window is then displa	window, select <b>File</b> → <b>O</b>   yed:	pen The follow	ving
Name	Date MM-DD-YYYY Time	Level Compatibility	
Name - CF_COMMS5			New
- CF_COMMS5 - CF_COMMS6	MM-DD-YYYY Time May-11-1999 15:24 Jun-23-1999 09:43	Compatibility F12481/A03 F12481/A03	Mew Activate
- CF_COMMS5	MM-DD-YYYY Time May-11-1999 15:24	Compatibility F12481/A03	Activate
- CF_COMMS5 - CF_COMMS6	MM-DD-YYYY Time May-11-1999 15:24 Jun-23-1999 09:43	Compatibility F12481/A03 F12481/A03	Activate  Delete
- CF_COMMS5 - CF_COMMS6	MM-DD-YYYY Time May-11-1999 15:24 Jun-23-1999 09:43	Compatibility F12481/A03 F12481/A03	Activate
- CF_COMMS5 - CF_COMMS6	MM-DD-YYYY Time May-11-1999 15:24 Jun-23-1999 09:43	Compatibility F12481/A03 F12481/A03	Activate  Delete
- CF_COMMS5 - CF_COMMS6	MM-DD-YYYY Time May-11-1999 15:24 Jun-23-1999 09:43	Compatibility F12481/A03 F12481/A03	Activate  Delete  Modify
- CF_COMMS5 - CF_COMMS6	MM-DD-YYYY Time May-11-1999 15:24 Jun-23-1999 09:43	Compatibility F12481/A03 F12481/A03	Activate  Delete  Modify  Import
- CF_COMMS5 - CF_COMMS6 A CF_test	MM-DD-YYYY Time  May-11-1999 15:24  Jun-23-1999 09:43  Jul-26-1999 15:53	Compatibility F12481/A03 F12481/A03	Activate  Delete  Modify  Import  Export

 3. From the configuration list, select the configuration with the letter <b>A</b> before
the configuration name and click on Open selected configuration.

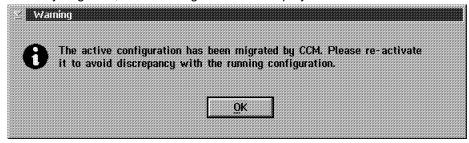
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- 4. According to the configuration compatibility with the current CCM, one of the following occurs:
  - The configuration is compatible with the current CCM. Then, the procedure is complete. Go to 10.3.5, "Activating the Migrated Configuration" on page 37.
  - Otherwise, the configuration is not compatible with the current CCM, then the following information window is displayed. Continue with the next step.



5. Press Yes to migrate the configuration. It is not necessary to save the configuration before migrating it, because it has been already saved on the configuration parameter diskette. When the configuration has been successfully migrated, the following window is displayed:



- 6. Press OK.
- 7. Close the opened configuration by selecting File → Close opened configuration.
- 8. You can now activate the migrated configuration. Go 10.3.5, "Activating the Migrated Configuration" on page 37.



## 10.3.5 Activating the Migrated Configuration

1. From the CCM	main window.	select File → 0	Open

2. From the configuration list, select the configuration with the letter A and click on Activate.... The following window is then displayed:

Configur	tion Activation Message
Activating	this configuration may be disruptive for current traffic as
- it will r	e-IML all your ESCON processors
(unless	you deselect the following check box),
∦ Re-IN	IL all your ESCON processors
if "Auto	top and reactivate all your APPN and IP resources matic configuration activation" is selected age Control Points on NNPs" function.
Do you still	want to activate this configuration?
Do you stit	want to detirate and configuration.
Yes	<u>Ha</u> Help

3. Check that the Re-IML all your ESCON processors option is selected and click Yes.

#### End of Procedure 2.

Is there another 3746-9x0 installed:

- Yes, then return to 10.3, "Procedure 2 3746-9x0 Code Level Upgrade."
  - No, then go to 10.6, "Returning the Machine to the Customer."

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## 10.4 Procedure 3 - Restore SP (and NNP) LIC on Non-Active **Version**

Doforo		otort
Before	vou	start

- In order to use the current function, the LIC F64810 or higher must be already installed.
- · Restoring the non-active version is not operation- or traffic-disruptive, but switching to the new version is disruptive.
- No maintenance window is required to run the current function.

	If not already logged, enter the <b>Service Processor maintenance password</b> (default is IBM3745).
 2. 1	Double-click on the <b>Service Processor</b> icon.
 3. (	Click on <b>Operation Management</b> .
 4. I	Double-click on Manage Disks and Databases.
 5. (	Click on Save database on diskette radio button.
 6. (	Click on <b>OK</b> and follow the prompts.
	When prompted, insert the Configuration Parameters diskette, <b>PN 02L3427</b> , in the diskette drive.
	Note: Only one Configuration Parameters diskette is provided. If more than one diskette is required, obtain additional blank 1.44MB diskettes.
 8. \	When completed, click on <b>OK</b> and remove the diskette.

### 10.4.2 Updating the Non-Active LIC Version

 2. From the Change Management folder, select the Restore SP (and NNP)
LIC on non-active version

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		Installation on Installation M		iocessor - P	rogress		
		toring SP non rieve customiz			toring BLP	U(s).	
Per	CE	ent complete:	0%	25%	50%	75%	100%
		elapsed: remaining:	0 mn 9 59 mn 5				
3	3.	Click <b>OK</b> wher	•				
		You are cont	tinuously i	nformed of			active version
		When the po non-active ve				store comple	etion on the
4	4.	After restoring  Before s			ersion, switc		v version.
		Swi	itching to	the non-act	ive version i	s <b>disruptive</b>	<b>)</b> .
		Please check These steps			•		s 5 through 9. 'y.
E		Switching to t				ho Switch t	o non-activo
`		version function	•	igement ioi	der, select t	ne Switch t	o non-active
		Press the Swit		ctive code	level pushb	outton.	
_ 7		Click <b>Yes</b> to co					
		_					ring this opera- 's automatically
8		Log onto the Mas prompted.	/IOSS-E р	rogram and	I IML the 37	46 from the	operator panel
9	9.	Click <b>OK</b> wher	n complete	Э.			

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#### 10.4.3 Updating the MAE LIC

1. If there is an MAE FC3001 installed, the MAE LIC must be updated. Go to the next step. Otherwise, go to 10.4.5 on page 48 to upgrade the EEPROM.

#### Changing the MAE LIC

- 2. From the 3746-900 menu, select the Multiaccess Enclosure (MAE) folder.
- 3. From the Multiaccess Enclosure (MAE) folder, select the Install/Remove/Change LIC on MAE function, in order to replace the MAE LIC on the MAE hard disk with the MAE LIC stored on the service processor hard disk. The following window is displayed (Figure 5).

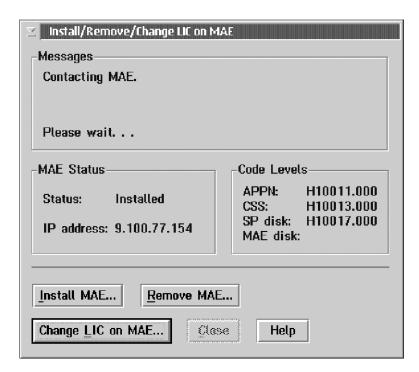


Figure 5. Changing MAE LIC Installation Window

- 4. Press the Change LIC on MAE pushbutton.
- 5. Click **OK** when prompted to confirm.

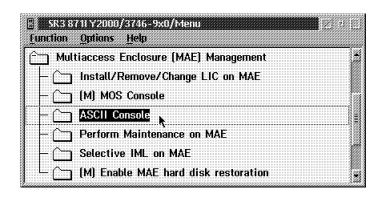
It takes about 10 minutes to update the MAE LIC.

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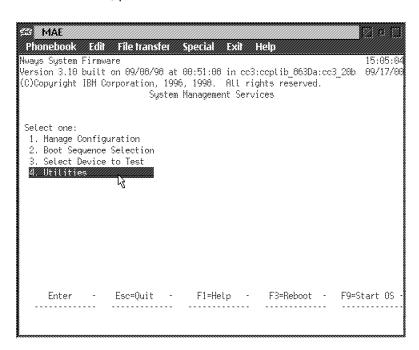


#### 10.4.4 Installing the Firmware

Double-click on ASCII Console.

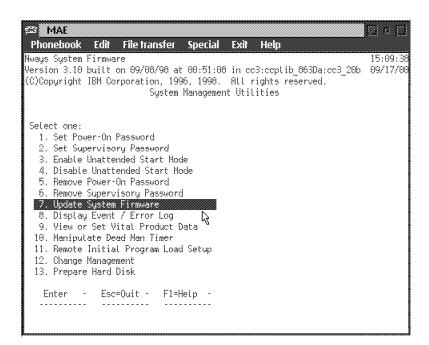


- 2. Press the **Reset** button on the MAE (located on the front of the MAE system card).
- 3. Several windows are displayed during tests. Wait until the Boot Information window is displayed.
- 4. Terminate the boot by pressing F1.
- \_\_\_ 5. Enter the Multiaccess Enclosure supervisory password if required: **2216**.
- \_\_ 6. On the System Management Services window, select option 4 -Utilities, press Enter.





7. Select 7. Update System Firmware from the utilities panel, press Enter

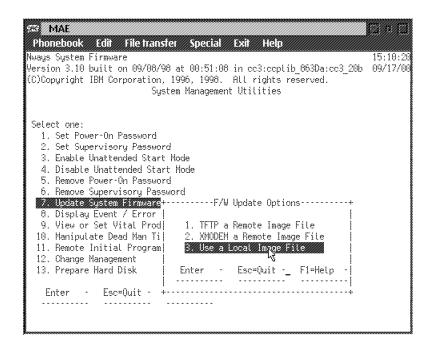




Do not power off the multiaccess enclosure during the process of updating the firmware. If the update fails, the multiaccess enclosure will boot a backup firmware image. If this happens, repeat the update procedure to reload the onboard firmware image.

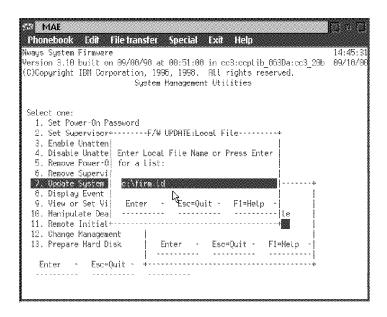
8. From the F/W Update Options menu, select 3. Use a Local Image File, then press Enter and follow the prompts.

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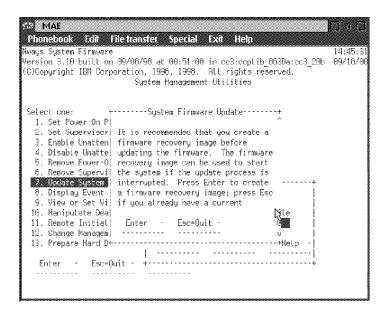
9. Enter the Local File Name: c:\firm.ld, then press Enter.

**Note:** If the firmware loaded on the MAE system card is at the same level as the firmware loaded on the SP hard drive, you will get the following message: *The firmware update file is at the same level as the system firmware. Firmware update cancelled. Press enter.* Then go to 10.4.6, "Applying the Mandatory MCFs, If Any" on page 48, otherwise continue with the next step.

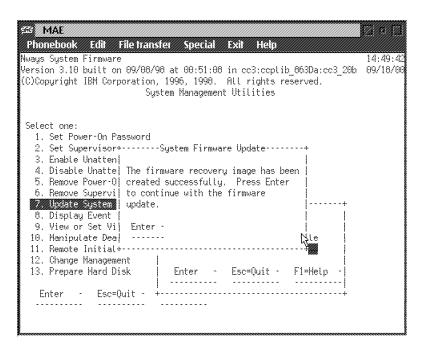


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\_\_\_ 10. When this window is displayed, press **Enter**.



\_\_\_ 11. When recovery image has been done, press Enter.



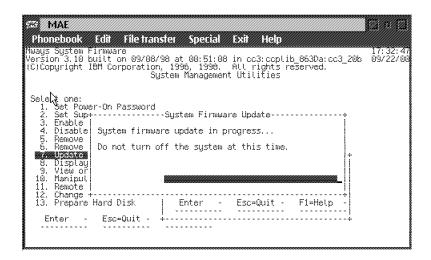
\_\_ 12. On confirmation window, press Y. Then when this window is displayed, press Enter.

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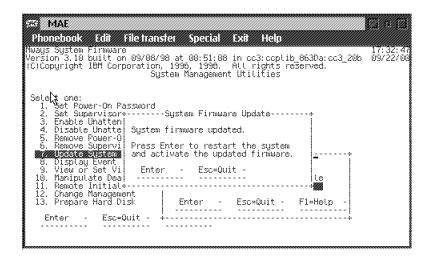
\_\_ 13. Several windows are displayed until the following firmware update message appears:





Do not switch the system off. The process erases the old firmware and copies the new firmware into flash memory. If the machine is powered off before the process is complete, you will need to reload the firmware from the recovery image.

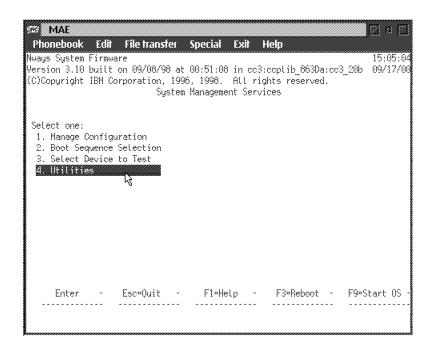
\_\_\_ 14. A message appears when the firmware update is complete.





 15.	Press <b>Enter</b> to restart the system.
	Wait until the boot information window is displayed, then terminate the MAE boot by pressing <b>F1</b> when prompted.

\_\_ 17. On the System Management Services window, select option 4 - Utilities, then press Enter.



- \_\_ 18. Check the IP addressing by selecting (11) Remote Initial Program Load Setup and pressing Enter.
- \_\_ 19. Select (1) IP Parameters and press Enter.

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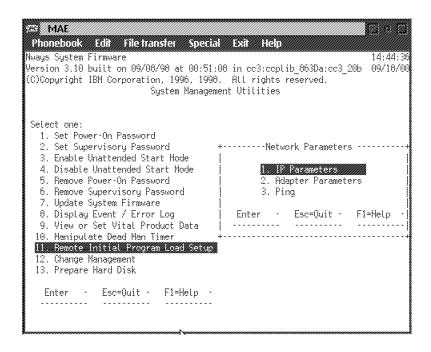
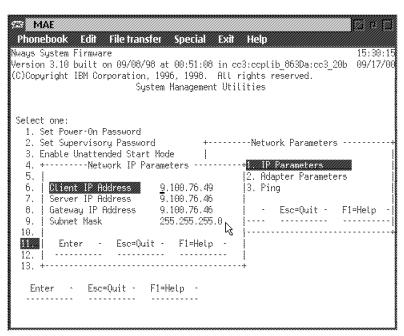


Figure 6. MAE

- \_\_ 20. Check that the following IP addresses and mask are the same as the ones defined in step 5 on page 25:
  - Client IP address (MAE address of the PCMCIA card)
  - Server IP address (service processor address)
  - Gateway IP address (if no router on the ring, check the service processor IP address)
  - · Subnet Mask.



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	21. Press <b>Esc</b> three times.
	22. Close the ASCII window and continue with Step 10.4.5, "3746-9x0 EEPROM Upgrade."
10.4.5	3746-9x0 EEPROM Upgrade  The EEPROM upgrade is not required if you are upgrading a system from a suffix
	level of F64810 to H10000B.
	Important Note: If you invoke the EEPROM upgrade anyway, the processors wi appear on a black background and the EEPROM upgrade can be requested. The reason is that the current EEPROM code level on the SP disk is at H10000B, while the EEPROM code level in the adapters is at a suffix level of F64810. But, because the EEPROM does not change when going from a suffix level of F64810 to H10000B, the EEPROM upgrade must not be requested.
10.4.6	Applying the Mandatory MCFs, If Any
101110	<ul> <li>1. Apply the mandatory MCFs on the new LIC according to the procedure under the heading 'Handling Microcode Fixes on the Licensed Internal Code' in the SPIM or Service User's Guide shipped with your SP.</li> </ul>
	When finished, go to the next step to perform a general IML.
10.4.7	Performing a General IML 1. Click on Close.
	2. On the MOSS-E View screen, double click on the 3746-9x0 icon.
	3. On the <b>3746-9x0 Menu</b> screen, click on <b>Operation Management</b> .
	4. Double click on <b>Perform a General IML</b> ; then click on the <b>Yes</b> button
	5. On the <b>Perform a General IML</b> window, click on <b>No</b> to start an IML without diagnostic.
	6. Click <b>OK</b> when prompted.
10.4.8	Migrating the Active Configuration Using CCM Not applicable.
	End of Procedure 3.
	Is there another 3746-9x0 installed:
	<ul> <li>Yes, then return to Step 8 on page 39.</li> <li>No, then go to 10.6, "Returning the Machine to the Customer" on page 49.</li> </ul>

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## 10.5 Recording the Customer Configuration Settings

When performing the service processor customization during the LIC Installation (see step 10 in 10.1.8, "LIC Installation" on page 14), use Table 1 below to keep record of the configuration of the following options:

- · Generate alerts
- · Enable Remote Support Facility

When returning the machine to the customer, if you modify any of these options, you must re-configure these options as they were previously configured.

Table 1. Customer Configuration Settings		
Option Customer Setting	Selected	Not Selected
Generate alerts		
Enable Remote Support Facility		

## 10.6 Returning the Machine to the Customer

 1. If you installed the FC 3000 to FC 3001 update on the MAE during this
LIC upgrade, continue with the next step.

If no FC 3001 upgrade was performed, go to Step 3.

2. If the customer has decided to remove the token-ring link between the
MAE and the 3746-9x0 (no APPN or NCP traffic between the MAE and
3746), ask the customer to update the configuration by removing the defi-
nition of the resources used for this link. Then continue with the next step.

- 3. Check in Table 1 above whether, during the service processor customization, you have modified the following options:
  - · Generate alerts option
  - Enable Remote Support Facility option.

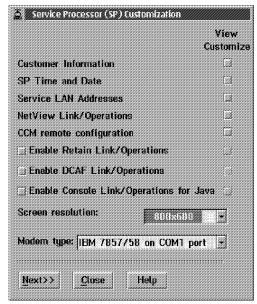
If you have changed one or both of these options, continue with Step 10.6.1, "Re-Configuring Service Processor Customization Options" on page 50. Otherwise, go to 10.6.2, "Adapter Code Loading per Processor Type" on page 52.

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### 10.6.1 Re-Configuring Service Processor Customization Options

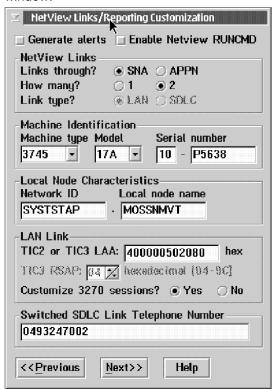
1. Select the SP Customization function from the Service Processor configuration menu to display the Service Processor (SP) Customization window.



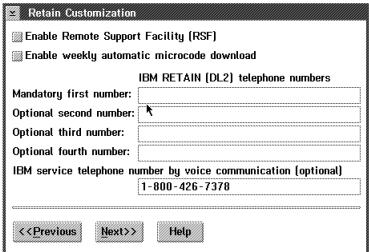
- 2. Depending on the change you made, do one of the following:
  - If you have modified both options, click on the NetView Link/Operations and the Enable Retain Link/Operations View Customize check-boxes and go to the next step.
  - If you have modified only the Generate alerts option then select the NetView Link/Operations View Customize check-box and go to the next step.
  - If you have modified only the Enable Remote Support Facility option then select the Retain Link/Operations View Customize check-box and go to step 5 on page 51.



\_ 3. Press Next>> to display the NetView Links/Reporting Customization window.



- 4. Select the **Generate alerts** option.
- \_\_ 5. Click on **Next>>** button to display the **Retain Customization** window.



- \_\_\_ 6. Select the **Enable Remote Support Facility (RSF)** option.
- 7. Click on Next>> button to return to the Service Processor (SP) Customization window.

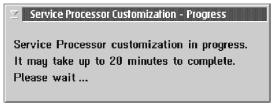
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8. Click on Close. The SP customization Message is then displayed:



9. Click on **Yes** button to confirm your customization and start the Service Processor customization updating.



\_\_ 10. Wait until completion. When completed, the following window is displayed:



- \_\_ 11. Click on the **OK** button.
- \_\_\_ 12. Go to 10.6.2, "Adapter Code Loading per Processor Type."

### 10.6.2 Adapter Code Loading per Processor Type

Before you start...

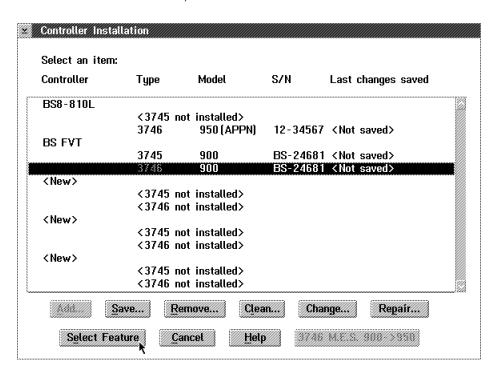
Perform the following procedure to define the network routing protocol to be loaded per processor type. If the customer does not want to modify this information, go to 10.6.3, "Saving Configuration Parameters" on page 54 (All protocols will be loaded in all types of processors).

1. On the Service Processor menu, click on Configuration Management, then double-click on Manage 3745/3746 Installation/Removal.

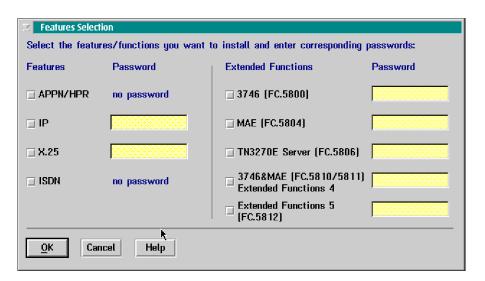
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2. On the Controller Installation menu, select the 3746-9x0 by clicking on the <3746-9x0> line, then click on Select Feature.

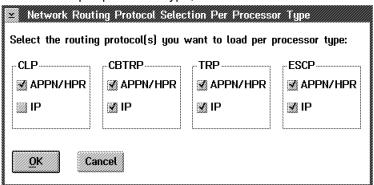


3. On the Features Selection menu, click on OK.

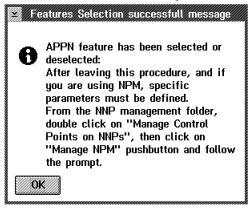




4. According to the customer's requirement, On the Network Routing Protocol Selection Per Processor Type menu, disable or enable the protocol loaded per processor type, then click on **OK**.



5. Read the information message, then click on **OK** button.



- 6. When completed, click on **OK** and perform a general IML to activate the feature installed.
- 7. Is there another 3746-9x0 installed:
  - Yes, then return to 10.6.2, "Adapter Code Loading per Processor Type" on page 52.
  - No, then continue with 10.6.3, "Saving Configuration Parameters."

### 10.6.3 Saving Configuration Parameters

- 1. Double-click on the **Service Processor** icon. 2. Click on Operation Management. 3. Double-click on Manage Disks and Databases. 4. Use the radio button to select Save databases on diskette to save the configuration parameters. When prompted, insert Configuration Parameters diskette, PN 02L3427, into the diskette drive. 5. Click on **OK** and wait for completion. If there is an error, record the
- message and contact support.
- 6. Remove the diskette, then click on **Cancel** to exit from the function.

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#### 10.6.4 Updating Installation Parameters Diskettes

the format on the Installation Parameters Diskettes using the following procedure: (Duration approximately 13 minutes) 1. On the Service Processor menu, click on Configuration Management, double-click on Manage 3745/3746 Installation/Removal. 2. On the Controller Installation menu, Click on the 3746-9x0 installed, then Click on Save. 3. After the Saving Active CDF-E as Reference pop-up window has been displayed, insert the 3746-900 installation parameters diskette (PN 17G5878) of the 3746-9x0 and click on OK. 4. On the third pop up screen confirming CDF-E saved to diskette, remove diskette as instructed and click on OK. 5. Perform the above saving procedure for the backup diskettes, then click on Cancel. 6. Is there another 3746-9x0 installed: • Yes, then return to 10.6.4, "Updating Installation Parameters Diskettes." No, then continue with 10.6.5, "Logging OFF from Service Processor."

Once you have upgraded the hardware of the machine, you have to regenerate

### 10.6.5 Logging OFF from Service Processor

- 1. On MOSS-E View window, click on Program.
- 2. Click on LOG OFF MOSS-E.

### 11.0 Test Procedures

Not applicable.

## 12.0 Field Updating

None.

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# **After Installation (13-16)**

# 13.0 Publications Update

None.

## 14.0 Parts Disposition

#### 14.1 Purchased Machines

Refer to the part ownership matrix to determine the correct owner of removed/unused parts.

- For non US Areas, refer to Hardware and General Service Code Description.
- For Domestic Areas, returns parts to the customer.

### 15.0 Machine Records

· Install updated machine history provided.

## 16.0 Activity Reporting

- Record the EC or MES installation using country-specific guidelines.
- For U.S. personnel:
  - For MES microcode installation, record the MES number under Service Code 33.
  - For EC microcode installation, record the ECA number under Service Code 33. The ECA number can be found in RETAIN HSF record number H042993 or by contacting your local support structure.

**Note:** Do NOT use ECA #933 or any 9xx ECA number for MES or EC installation activity.

For MCF installation, record the MCF file activity separately under ECA
 933 only and note the PMR or MCF file numbers in the QSAR comments.

End of instructions.

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